

# *Absolute Dream Limousines, Inc.*



## **“Experience the Elegance”**

**15146 South Cicero Avenue Oak Forest, Illinois 60452**

**Suburbs (708) 535-7400 Chicago (773) 586-7513 Fax (708) 586-5545**

**We are proud to have the newest Trolleys and Limo-Party Buses in Chicagoland.**

**We are the original White Wedding Trolleys in Chicagoland, and we are the highest rated Limousine service in Chicagoland. We were the first to be entered into The Knots Hall of Fame.**

Hello!

And thanks for downloading our Special Events Contract. With this package you can choose the limousine that best suits your needs for your upcoming event.

We are the ONLY limousine service in Chicagoland that owns and operates all of their own specialty limousines.

Check out the pictures below of our incredible, one-of-a-kind limousines.

Absolute Dream Limousines is a family owned and operated business, since 1983, that serves the entire Chicago Metropolitan area. We pride ourselves in delivering the greatest possible service at a fair price.

If you have selected your limousines, have your date and time, please reserve your limousines now to ensure they will be available. We accept reservations up to 24 months in advance.

Call our main office in Oak Forest at (708)535-7400, or fill out the attached reservation form. We will confirm your reservation via email, usually within hours. Let us know if you have any special needs, color themes, favorite beverages, and such. We work hard to make your day special!

Sincerely,

Dan Baxter

*Absolute Dream Limousines, Inc.*

Check us out on the internet!! We have over 900 5 Star Reviews online. No one in Illinois even comes close to that!!!

We feature.....

- The newest fleet of Limo-Party Buses and Trolleys available in Chicagoland
- Formally Attired Chauffeur
- Stocked with bottled water
- Stocked with regular and diet soda
- Hourly charters can also include beer. Call/email for details
- Roll Out Red Carpet service available-must request
- Deluxe Limo Buses and Trolleys with upgraded interiors, deluxe bars and sound systems. Always the newest and highest end vehicles available.
- Red Solos cups/Paper towels and napkins for all
- Every limousine has....
- The absolute highest end interior available
- with built in bars & trash
- LED lighting
- AM/FM/CD/DVD players with Iphone adapters.
- Each limo is slightly different, so if there is a specific need, please ask first.

## 34 Passenger White Trolleys



## 23 passenger Limo-Party Bus

**We recommend 18 adults maximum to be comfortable**



## Company Policies...

**How much down do I need to reserve a vehicle?....**We require a minimum of ½ down to lock in your limo for that date and time. Please keep in mind that all balances must be paid 14 days in advance. If the reservation is placed less than 14 days in advance, full payment is due upon placing the reservation.

**Alcohol...**Underage drinking cannot be tolerated. If at any point, a minor is in possession of alcohol, or appears intoxicated, the service will be terminated immediately, and parents must come and take charge of the minor. If a parent is not available, the local police will be called, and the entire group discharged from the vehicle.

If at any time anyone possesses any illegal drugs, the trip will be immediately terminated, and if there is any dispute at all, the police will be called.

**Can we smoke in the vehicle? ....**No, All of our vehicles are NON-smoking. This is also prohibited by Illinois law.

**Can we eat in the vehicle?....**For any food that is brought into the limo, there is an automatic standard \$50 cleanup fee. You are responsible for any additional cleanup fees associated with damage or cleanup above and beyond the norm. (sweeping and vacuuming) Certain foods, such as pizza, or anything that can cause major stains, are not allowed. If you choose to bring sandwiches, etc. into the limo, it is in everyones best interest to not bring ketchup, mustard, mayonnaise, etc. to avoid any additional cleanup fees. The best snacks to bring would be pretzels, power bars, trail mix, etc. No chocolate, Cheetos etc.

**How many people can I squeeze in your limo? ....**A super-stretch Lincoln limousine, the standard vehicle in the limousine industry, holds up to 8 passengers. It is also INSURED for up to 8 passengers. If a company overloads a vehicle, and has an accident, you simply will be out of luck if you need to collect damages. Also, you need to take into consideration the comfort level of yourself and the other passengers. It is also against FEDERAL LAW, and our business can be shut down completely.

Those companies that will “squeeze” more than the legally allowed amount of people into a vehicle aren’t taking into consideration dress sizes, elbow room, or varying sizes of the passengers. They are also violating the law. We will NEVER overload a vehicle; we have capacity for up to 34 passengers in a single vehicle. We advertise all of our vehicles based on the DOT rating that the manufacturer follows.

Think of the maximum capacity as that many airline seats. You do not want to completely max out a limousine if not necessary. After all, the point is to be comfortable.

**Am I guaranteed the vehicle stated on my contract?....**Many companies use the “Bait & Switch” technique. They will tell you that they have any vehicle that you need, and simply send what they have. EVERY contract will state that we can “substitute” a similar vehicle the same s or larger than the one you are asking for. Once a contract is confirmed, and signed by us, the vehicle stated is 100% guaranteed. WE never rent anything that we do not own, unless you are 100% aware from the very beginning that we do not own it. In the unlikely event of a mechanical issue, etc., and your specific vehicle cannot be provided, we will call immediately, explain the vehicles available for substitution, and you have the choice of accepting another vehicle, or voiding the contract and receiving a full refund of your deposit.

**What is your cancellation policy?** .....All cancellations MUST BE IN WRITING, either by email, fax or registered letter. The email address is [LimoDan57@gmail.com](mailto:LimoDan57@gmail.com). **All retainers are NON-refundable.** Wedding and Prom cancellations must be submitted in writing by certified mail ninety (30) days prior to the date of service, or the full balance on the contract is due.

**Can I change/downsize/upsized the vehicle on my contract?.....** Yes, when a different limousine is still available, but your original retainer will be **forfeited**, and a new retainer will be required.

**Do additional stops cost extra?.....**On hourly packages, such as weddings, there are no additional charges for extra stops. This includes taking Home to church, to pictures, stopping at home, to the reception, etc. This does NOT apply if you want to use the vehicle as a shuttle service or to tour around with no specific destinations in mind. We do not "Cruise" aimlessly in any of the vehicles. "Picture Packages" where we pick up after the ceremony to drive around only for pictures will incur extra fuel/location charges. On airport transfers, and point-to-point transfers, additional stops are extra. The rates will be determined by the distance between, or the amount of extra time they consume. Call for specifics.

**What if we decide we want the car for a longer period of time?** .....As long as the vehicle isn't scheduled to be somewhere else, we will gladly extend the length of your event. This is completely dependent upon scheduling. The best rule is to schedule for as long as you feel you may need the vehicle, but there is no refund for unused time, so being punctual counts. Any extra time must be paid for in cash before the trip continues.

**What if someone throws up or damages the interior/exterior of the vehicle?** .....The passenger making the reservation is responsible for the **entire group**. Any damages are the responsibility of the individual renting the limousine. So are any legal fees and court costs associated with collections. Cleanups involving professional carpet shampooing, such as vomit, **START** at \$250.00. Rips and tears **START** at \$200.00. The customer is also responsible for lost time that we can not use the vehicle due to damages. The final total will be assessed after billing is received, and lost time is figured.

### **Abusive Customers**

Abusive customers will not be tolerated. Our goal is to provide you with safe, dependable transportation. Any abuse, foul language, etc. towards the chauffeur or abuse of the vehicle will not be tolerated, and the service will be terminated immediately. There will be no refunds for unused time.

# *Absolute Dream Limousines, Inc.*

773.586.7513 (708) 535-7400 Fax 708 586-5545

LimoDan57@gmail.com

## **LIMOUSINE CONTRACT**

### **Page 1 of 3**

**Date** \_\_\_\_\_ **Day of week** \_\_\_\_\_ **Pickup Time** \_\_\_\_\_

**Name** \_\_\_\_\_ **Cell Phone** \_\_\_\_\_

**Customers Address** \_\_\_\_\_ **City** \_\_\_\_\_ **State** \_\_\_\_\_

**Zip** \_\_\_\_\_ **Email** \_\_\_\_\_ **How did you find us?** \_\_\_\_\_

**Limousine Type:** \_\_\_\_\_ **# of passengers?** \_\_\_\_\_ **Type of event** \_\_\_\_\_

**Pick-up Time** \_\_\_\_\_

**Pick-Up Address** \_\_\_\_\_ **City** \_\_\_\_\_ **Zip Code** \_\_\_\_\_

**Additional Instructions/Requests** \_\_\_\_\_

**Destination Address** \_\_\_\_\_ **City** \_\_\_\_\_ **Zip** \_\_\_\_\_

**Drop Off Time** \_\_\_\_\_

**Additional Instructions** \_\_\_\_\_

**Return Time** \_\_\_\_\_

**Return Address** \_\_\_\_\_ **City** \_\_\_\_\_ **Zip** \_\_\_\_\_

**Additional Instructions** \_\_\_\_\_

**Final Destination Address** \_\_\_\_\_ **City** \_\_\_\_\_ **Zip** \_\_\_\_\_

**Drop Off Time** \_\_\_\_\_

**Additional Instructions** \_\_\_\_\_

\_\_\_\_\_

*Absolute Dream Limousines, Inc.*

**TERMS OF SERVICE**

**All retainers are non-refundable.**

Checks are accepted up to 15 days in advance of the event, and credit cards up to 48 hours in advance. Any balance due the day of is to be cash only at the first location.

The client assumes FULL financial responsibility for any damage to the vehicle, as well as legal and collection fees, caused during the duration of the rental by themselves, or any members of their party. Of course, drugs and weapons are

prohibited by law, and will result in IMMEDIATE termination of services, without any refund.

No alcohol will be consumed by under-age passengers.

The driver reserves the right to terminate all services, without refund, if any passengers in the party violate any of these conditions, any other laws, or if passenger(s) become unruly, or behave in a dangerous or abusive manner.

All our limousines are NON-smoking and no vaping.

Absolute Dream Limousines, Inc, its employees, or contractors are not responsible for any articles left in the vehicle, at ANY time.

There are no refunds for unused time.

We feature specialty and antique limousines. In the rare event that we are unable to provide service due to weather, mechanical breakdown, driver actions or any conditions beyond our control, including traffic and weather, we reserve the right to either substitute an appropriate vehicle, or to refund the clients retainer. If such an event should occur during a rental, we will refund the client for all unused time. Client will have no further recourse once the deposit is offered as compensation.

In the event a cancellation is necessary, ALL cancellations must be sent certified mail, and at least 30 days prior to the event. Full payment is due for ALL cancellations with less than 30 days notice. Client also agrees to pay any charges associated with collections, including legal fees and court costs.

By signing below, I certify that I have read the Company Policies on pages 3 & 4 and accept those terms.

*Signature* \_\_\_\_\_

*Signature* \_\_\_\_\_

<b>CHARGES</b>	
<b>Vehicle Cost</b>	_____
<b>Tax/Fuel</b>	_____
<b>Security</b>	_____
<b>20% Gratuity</b>	_____
<b>Sub-total</b>	_____
<b>Retainer</b>	_____
<b>Balance Due</b>	
<b>CASH only</b>	_____

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**CREDIT CARD AUTHORIZATION FORM**

Credit cards are accepted for deposits, and for balances due, up to 48 hours in advance of your event.

Cardholders Name: \_\_\_\_\_

Amount to Charge Credit Card \_\_\_\_\_

Credit Card Number \_\_\_\_\_

Expiration Date \_\_\_\_\_ CVV2 (Security Code, see below) \_\_\_\_\_

Billing Address For Credit Card \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

I authorize Absolute Dream Limousines, Inc. to charge the amount listed below to my credit card, in accordance with my cardholder agreement. I also authorize Absolute Dream Limousines, Inc. to charge my credit card for the balance due (minus gratuity) in the event of a cancellation with less than 30 days notice. I also authorize Absolute Dream Limousines to charge my credit card for any damages caused by any member of my party. I have read pages 3 & 4 of the this Information Packet, which explains all the terms and policies for limousine rental.

Cardholders Signature \_\_\_\_\_

CVV2, or security code is a 3 digit number on the back of a Visa, Master Card, or Discover. IT is the last 3 digits in the signature box. It is the 4 digit code on the FRONT of an American Express card.

[www.AbsoluteDreamLimos.com](http://www.AbsoluteDreamLimos.com)

USDOT# 500915 Family owned since 1983